

## Q4 2023 OFFICE OVERVIEW

## OFFICE OVERVIEW: TENANT EFFICIENCIES HEIGHTENS TROUBLE FOR LANDLORDS

The drop in demand for North American office space deepened in 2023. Tenants in the United States shed 71 million SF in 2023, slightly more than in the Covid lockdown year 2020, as a renewed focus on efficient use of space led to further footprint reductions and higher overall vacancy. Demand for space in Canada also closed the year in the red.

Since the beginning of 2020, U.S. net absorption has contracted by 188.6 million SF. By comparison, absorption losses associated with the Great Recession totaled about 50 million SF. Negative net absorption was 15,798,403 in Q4 and negative 71,081,718 SF for the year. The U.S. vacancy rate is at a record 13.7%, up 420 basis points since the pandemic hit. A recent Wall Street Journal headline summed it up: 'The Office Market Had It Hard in 2023. Next Year Looks Worse.'

Given the clear trend that tenants are reducing footprints when choosing to renew their leases or relocate, the outlook is sobering. Since nearly half of office leases signed prior to the lockdown remain unexpired, the rate of vacant space could grow more than three percentage points by 2026. Leasing volume is down nearly 20% from its average in the late 2010s, driven by deal sizes that are 20% smaller. Sublease inventory is at 206 million SF, down from its recent peak of 215 million SF but more than double its previous highs.

In Canada, as in the U.S., office use by workers remains down an estimated 50% since the pandemic. The leasing volume of 3.6 million SF in 2023 was off the long-term average of 6%. Available sublease space reached more than 20 million, a record. At the current subdued leasing levels, new deliveries scheduled in Greater Toronto, downtown Vancouver and other key markets will push the vacancy rate to nearly 16% by the end of 2025.

The implications for property values are obvious. Currently, values are down 10-15% since the end of 2021. A small portion of the loss can be tied to the rising rates affecting all commercial property sectors. The remainder is the result of income loss due to vacancy. With higher vacancy rates and deteriorating rents, an added 25% value decline is in the forecast.

About 53 million SF in new inventory was delivered in 2023 with about 15 million SF being demolished or converted. The resulting 37-million SF of deliveries were the least since 2014. The 30 million SF in new starts in 2023 were the fewest since 2000.

Many landlords have been able to extend their loans, but many are losing hope that occupancy rates will begin to rebound. There will be pressure on landlords to pay off their mortgages, sell their properties at steep discounts or hand over the keys to their creditors.

With more than half of pre-2020 leases yet to roll and a steady stream of low-rate loans maturing into a high-rate environment, the office sector in most markets looks to be in for a protracted correction.

| LOWEST VACANCY RATE |       |
|---------------------|-------|
| CA, Inland Empire   | 6.1%  |
| BC, Vancouver       | 6.1%  |
| FL, Miami           | 8.6%  |
| FL, Orlando         | 8.8%  |
| NY, Long Island     | 9.0%  |
| U.S. Index          | 13.4% |
| Canada Index        | 8.9%  |

| MOST SF UNDER CONS    | TRUCTION SF |
|-----------------------|-------------|
| MA, Boston            | 16,460,810  |
| ON, Toronto           | 11,361,788  |
| WA, Seattle           | 9,534,397   |
| NY, New York          | 9,290,989   |
| TX, Dallas-Fort Worth | 7,937,750   |
| U.S. Index            | 114,664,588 |
| Canada Index          | 17,020,751  |

| HIGHEST MARKET RE | NT/SF ANNUAL |
|-------------------|--------------|
| NY, New York      | \$56.28      |
| CA, San Francisco | \$55.20      |
| FL, Miami         | \$48.72      |
| MA, Boston        | \$42.24      |
| CA, Los Angeles   | \$41.52      |
| U.S. Index        | \$35.04      |
| Canada Index      | \$26.64 CAD  |

| LARGEST INVENTORY     | BY SF         |
|-----------------------|---------------|
| NY, New York          | 978,671,221   |
| DC, Washington        | 524,519,901   |
| IL, Chicago           | 511,448,122   |
| CA, Los Angeles       | 440,824,283   |
| TX, Dallas-Fort Worth | 424,517,294   |
| U.S. Index            | 8,421,746,724 |
| Canada Index          | 688,722,947   |

| HIGHEST MARKET SALE PRICE / SF |           |  |  |  |  |
|--------------------------------|-----------|--|--|--|--|
| CA, San Francisco              | \$596     |  |  |  |  |
| NY, New York                   | \$573     |  |  |  |  |
| BC, Vancouver                  | \$503 CAD |  |  |  |  |
| WA, Seattle                    | \$432     |  |  |  |  |
| MA, Boston                     | \$413     |  |  |  |  |
| U.S. Index                     | \$298     |  |  |  |  |
| Canada Index                   | \$270 CAD |  |  |  |  |

| LOWEST MARKET CAP RATE |      |  |  |  |  |
|------------------------|------|--|--|--|--|
| BC, Vancouver          | 4.1% |  |  |  |  |
| ON, Toronto            | 5.9% |  |  |  |  |
| CA, San Francisco      | 6.0% |  |  |  |  |
| NY, New York           | 6.5% |  |  |  |  |
| CA, Los Angeles        | 6.7% |  |  |  |  |
| U.S. Index             | 8.0% |  |  |  |  |
| Canada Index           | 6.8% |  |  |  |  |

<sup>\*</sup> Please note that the statistics represented in these tables are based on CoStar defined market territories and may not all represent the geographic area the label depicts.



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| MARKET              | VACANCY<br>RATE | MARKET<br>RENT / SF | MARKET SALE<br>PRICE / SF | SF UNDER<br>CONSTRUCTION | INVENTORY SF  | MARKET CAP<br>RATE |
|---------------------|-----------------|---------------------|---------------------------|--------------------------|---------------|--------------------|
| AB, Calgary **      | 15.4%           | \$1.73              | \$127                     | 337,673                  | 99,119,875    | 11.4%              |
| AZ, Phoenix         | 16.0%           | \$2.45              | \$217                     | 1,107,870                | 195,405,712   | 8.1%               |
| BC, Vancouver **    | 6.1%            | \$2.81              | \$503                     | 5,061,050                | 96,203,440    | 4.1%               |
| CA, Bakersfield     | 11.8%           | \$1.96              | \$158                     | 4,382                    | 16,193,272    | 9.7%               |
| CA, East Bay        | 13.9%           | \$3.15              | \$298                     | 34,905                   | 115,060,651   | 7.0%               |
| CA, Fresno          | 7.4%            | \$1.86              | \$175                     | 88,911                   | 28,896,045    | 9.4%               |
| CA, Inland Empire   | 6.1%            | \$2.21              | \$199                     | 157,367                  | 76,991,926    | 8.3%               |
| CA, Los Angeles     | 15.6%           | \$3.46              | \$382                     | 3,333,584                | 440,824,283   | 6.7%               |
| CA, Orange County   | 13.5%           | \$2.61              | \$279                     | 157,196                  | 158,607,341   | 7.3%               |
| CA, San Diego       | 11.0%           | \$3.21              | \$324                     | 4,498,311                | 119,678,147   | 7.3%               |
| CA, San Francisco   | 22.1%           | \$4.60              | \$596                     | 2,667,684                | 190,677,744   | 6.0%               |
| CA, San Luis Obispo | 4.2%            | \$2.35              | \$257                     | 0                        | 6,700,212     | 8.4%               |
| CA, Santa Barbara   | 7.0%            | \$2.76              | \$342                     | 165,641                  | 12,921,011    | 7.2%               |
| CA, Stockton        | 6.1%            | \$1.79              | \$164                     | 0                        | 12,956,476    | 8.9%               |
| CA, Ventura         | 11.0%           | \$2.30              | \$217                     | 0                        | 21,939,521    | 8.7%               |
| CO, Denver          | 16.4%           | \$2.44              | \$227                     | 3,995,042                | 184,659,630   | 8.3%               |
| DC, Washington      | 16.6%           | \$3.24              | \$319                     | 3,055,427                | 524,519,901   | 8.5%               |
| FL, Fort Myers      | 5.3%            | \$2.07              | \$176                     | 75,000                   | 21,753,057    | 8.3%               |
| FL, Miami           | 8.6%            | \$4.06              | \$353                     | 4,434,733                | 115,616,575   | 6.8%               |
| FL, Naples          | 4.2%            | \$2.76              | \$242                     | 59,111                   | 10,497,185    | 8.2%               |
| FL, Orlando         | 8.8%            | \$2.38              | \$187                     | 1,072,493                | 104,839,820   | 8.7%               |
| FL, Tampa Bay       | 9.2%            | \$2.42              | \$195                     | 1,026,867                | 129,094,208   | 8.5%               |
| GA, Atlanta         | 15.5%           | \$2.37              | \$208                     | 2,803,106                | 337,369,252   | 8.2%               |
| GA, Savannah        | 1.6%            | \$2.16              | \$178                     | 43,936                   | 12,519,114    | 9.7%               |
| ID, Boise           | 6.1%            | \$1.83              | \$153                     | 173,336                  | 34,812,277    | 9.9%               |
| IL, Chicago         | 16.6%           | \$2.49              | \$193                     | 1,317,113                | 511,448,122   | 8.9%               |
| IN, Indianapolis    | 9.4%            | \$1.82              | \$123                     | 1,376,834                | 110,273,735   | 9.9%               |
| KS, Lawrence        | 12.2%           | \$1.87              | \$121                     | 0                        | 3,320,237     | 10.8%              |
| KS, Topeka          | 7.8%            | \$1.50              | \$113                     | 0                        | 11,651,143    | 10.3%              |
| LA, Baton Rouge     | 6.8%            | \$1.69              | \$106                     | 16,111                   | 28,162,925    | 11.8%              |
| MA, Boston          | 11.3%           | \$3.52              | \$413                     | 16,460,810               | 377,873,731   | 7.0%               |
| MD, Baltimore       | 12.1%           | \$2.03              | \$151                     | 1,422,766                | 151,897,700   | 9.8%               |
| MI, Detroit         | 12.0%           | \$1.80              | \$117                     | 1,456,045                | 200,072,235   | 10.5%              |
| MN, Minneapolis     | 11.2%           | \$2.24              | \$157                     | 516,811                  | 201,734,642   | 9.0%               |
| United States Index | 13.7%           | \$2.94              | \$290                     | 104,577,868              | 8,438,206,266 | 8.2%               |
| Canada Index        | 8.8%            | \$2.24**            | \$272**                   | 18,152,383               | 691,039,378   | 7.0%               |



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| MARKET                    | VACANCY<br>RATE | MARKET<br>RENT / SF | MARKET SALE<br>PRICE / SF | SF UNDER<br>CONSTRUCTION | INVENTORY SF  | MARKET CAP<br>RATE |
|---------------------------|-----------------|---------------------|---------------------------|--------------------------|---------------|--------------------|
| MO, Kansas City*          | 12.0%           | \$1.84              | \$125                     | 958,172                  | 128,108,139   | 9.6%               |
| MO, Saint Louis           | 10.5%           | \$1.81              | \$114                     | 937,324                  | 146,964,900   | 10.2%              |
| NC, Durham                | 10.7%           | \$2.28              | \$225                     | 162,759                  | 37,440,174    | 8.3%               |
| NC, Raleigh               | 10.6%           | \$2.47              | \$216                     | 1,579,819                | 78,941,207    | 8.3%               |
| NE, Lincoln               | 7.6%            | \$1.60              | \$121                     | 110,512                  | 18,796,817    | 10.1%              |
| NE, Omaha                 | 7.2%            | \$2.05              | \$126                     | 1,322,035                | 48,629,120    | 10.8%              |
| NJ, Atlantic City         | 6.2%            | \$1.91              | \$137                     | 0                        | 7,611,058     | 10.3%              |
| NJ, Northern New Jersey * | 14.1%           | \$2.34              | \$185                     | 344,812                  | 156,587,521   | 9.3%               |
| NJ, Trenton               | 10.5%           | \$2.40              | \$147                     | 44,604                   | 31,906,050    | 10.2%              |
| NJ, Vineland              | 5.1%            | \$1.52              | \$106                     | 0                        | 2,838,070     | 10.4%              |
| NV, Reno                  | 9.7%            | \$2.03              | \$192                     | 277,786                  | 17,508,934    | 8.9%               |
| NY, Long Island           | 9.0%            | \$2.65              | \$183                     | 147,478                  | 99,592,816    | 9.1%               |
| NY, New York *            | 14.0%           | \$4.69              | \$573                     | 9,290,989                | 978,671,221   | 6.5%               |
| OH, Cincinnati            | 9.9%            | \$1.72              | \$98                      | 86,000                   | 105,218,249   | 11.1%              |
| OH, Cleveland             | 9.9%            | \$1.63              | \$93                      | 1,179,099                | 113,655,027   | 12.0%              |
| OH, Columbus              | 10.2%           | \$1.83              | \$115                     | 947,629                  | 119,277,032   | 10.1%              |
| ON, Toronto **            | 9.3%            | \$2.48              | \$310                     | 11,361,788               | 288,293,944   | 5.9%               |
| PA, Harrisburg            | 8.2%            | \$1.52              | \$114                     | 191,284                  | 37,962,837    | 11.1%              |
| PA, Lehigh Valley *       | 7.2%            | \$1.80              | \$102                     | 37,575                   | 32,096,812    | 11.6%              |
| PA, Philadelphia *        | 11.2%           | \$2.29              | \$167                     | 2,346,023                | 329,824,514   | 9.5%               |
| PA, Pittsburgh            | 11.8%           | \$1.86              | \$116                     | 725,121                  | 142,715,855   | 10.3%              |
| SC, Charleston            | 8.0%            | \$2.61              | \$201                     | 340,876                  | 33,410,587    | 9.0%               |
| SC, Greenville            | 8.8%            | \$1.90              | \$135                     | 297,800                  | 35,008,799    | 9.5%               |
| SC, Spartanburg           | 4.1%            | \$1.75              | \$118                     | 0                        | 7,809,883     | 10.5%              |
| TN, Nashville             | 11.9%           | \$2.63              | \$224                     | 3,627,471                | 102,489,411   | 8.0%               |
| TX, Dallas-Fort Worth     | 17.9%           | \$2.53              | \$219                     | 7,937,750                | 424,517,294   | 8.1%               |
| TX, Houston               | 18.9%           | \$2.47              | \$201                     | 3,060,344                | 356,837,000   | 9.2%               |
| WA, Seattle               | 14.4%           | \$3.14              | \$432                     | 9,534,397                | 232,238,794   | 6.8%               |
| WI, Madison               | 6.3%            | \$1.93              | \$124                     | 357,013                  | 40,169,707    | 10.7%              |
| United States Index       | 13.7%           | \$2.94              | \$290                     | 104,577,868              | 8,438,206,266 | 8.2%               |
| Canada Index              | 8.8%            | \$2.24**            | \$272**                   | 18,152,383               | 691,039,378   | 7.0%               |
|                           |                 |                     |                           |                          |               |                    |

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<sup>\*\*</sup> Numbers shown are in Canadian dollars (CAD)